

Coronavirus— The SRS role in prevention and response

October 6th 2020

SRS vision, priorities and outcomes

To be the leading provider of regulatory services that safeguard the health, safety and economic wellbeing of the region

Improving health and wellbeing

-  The food chain is safe and free from risks
-  Risks in the workplace are managed properly
-  Noise and air emissions are controlled
-  A safe trading environment is maintained
-  Licensed premises operate responsibly
-  The quality of private rented property is improved
-  Infectious disease is controlled and prevented

Protecting the environment

-  The environment is protected from harmful emissions to land, air and water
-  People will use energy efficient buildings and products
-  Communities are protected from nuisance and are safer
-  Animals are treated humanely

Safeguarding the vulnerable

-  Children are protected from harmful substances and products
-  Older and vulnerable people are protected from rogue traders and scams
-  Illegal money lending activities are prevented
-  Taxi provision is safe and fair
-  Vulnerable people are not subject to exploitation, slavery or trafficking

Supporting the local economy

-  A fair trading environment is maintained
-  Informed and confident consumers
-  Improved business practices and operation
-  Accessible services responsive to business needs

Maximising the use of resources

-  SRS operates effectively and efficiently across all 3 areas
-  Public and stakeholders can access our services
-  Income generation underpins sustainable service delivery
-  Staff are effective in their roles



Delivering our priorities

- Understanding the needs of our customers and placing their needs at the heart of the services we deliver;
- Developing a flexible and agile workforce that is responsive to change and that have the right skills to deliver quality services that meet the needs of our customers and local communities;
- Maximising internal efficiencies to enhance service quality;
- Exploring opportunities to innovate and develop;

SRS resource allocation since March 2020

- SRS resources now primarily aligned into three key Covid work streams
 - Test Trace Protect (TTP) across both CAV and CTM health boards
 - Covid compliance and enforcement
 - Nuisance and community matters
- SRS continues to undertake interventions at higher risk issues, Food Hygiene, Housing, etc.

Test, Trace, Protect: Cardiff and Vale Governance Structure

Partnership between Cardiff Council (host), Cardiff and Vale UHB and Vale of Glamorgan Council, Shared Regulatory Service and Public Health Wales

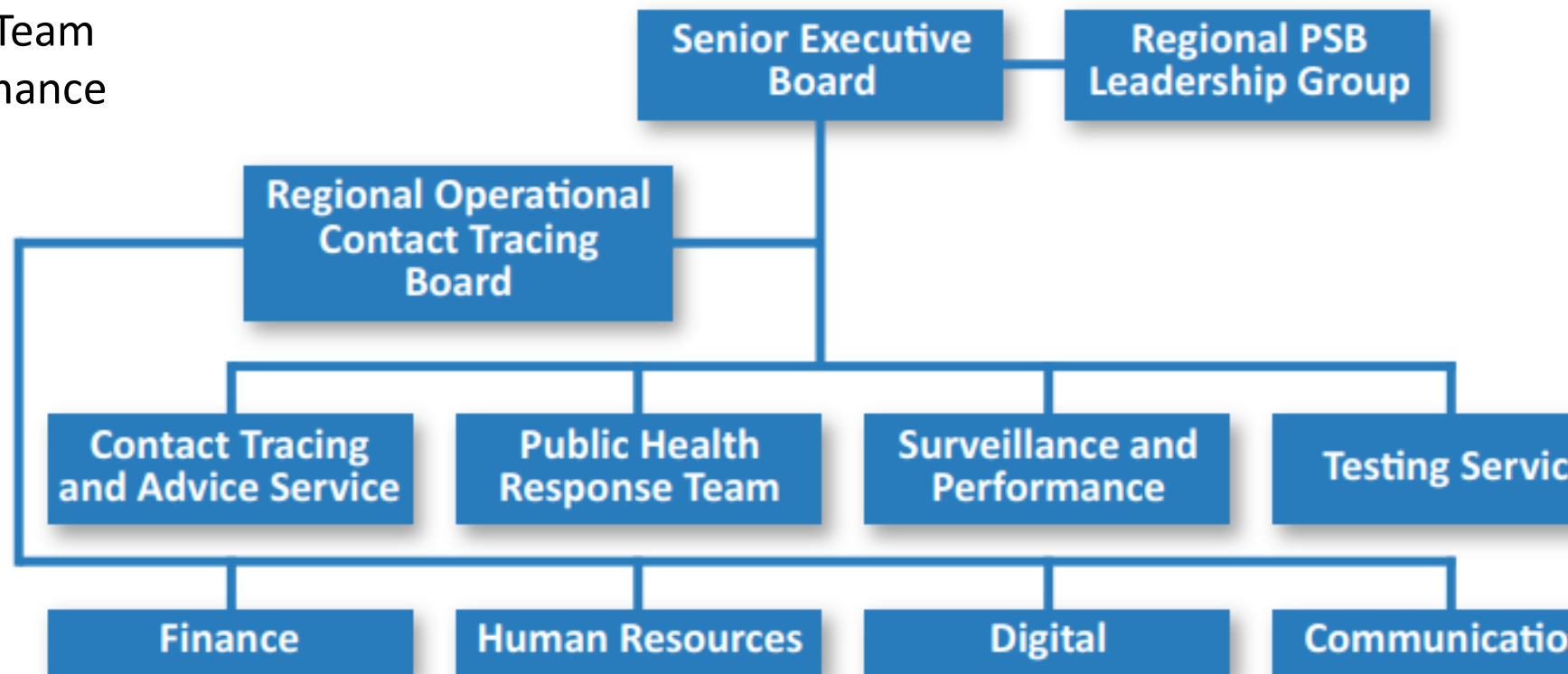
Major work-streams:

Contact Tracing

Public Health Response Team

Surveillance and Performance

Testing



Dealing with increasing numbers of positive cases



- **Local authorities, the police and enforcement bodies** are responsible for enforcing any restrictions put in place for protection areas. Where local decisions are involved these will use existing governance mechanisms as appropriate.

Enforcement and compliance w/c October 5th

- Most of the economy has reopened (*except theatres, concert halls, skating rinks*)
- Controls in place on closing times for hospitality sector
- Controls remain on social gatherings and these controls create many anomalies and “absurdities” and attract significant calls for advice
- Local authorities continue to engage with WG on these regulatory controls to deliver the wider goal of a return to a Covid safe(r) environment

The Welsh controls are different

- The Coronavirus Regulations require people responsible for premises to do **three things**, all for the purpose of **minimising the risk of exposure** to coronavirus on the premises or **the further spread**.

The first is to take “**all reasonable measures**” to **maintain 2 metres distance between people** who are on the premises or are waiting to go in to the premises.

The second is to take “**any other reasonable measures**” to **minimise the risk of exposure** to coronavirus –(something which is particularly important where 2 metre distancing isn’t reasonably practicable). Collection of TTP data is one such measure

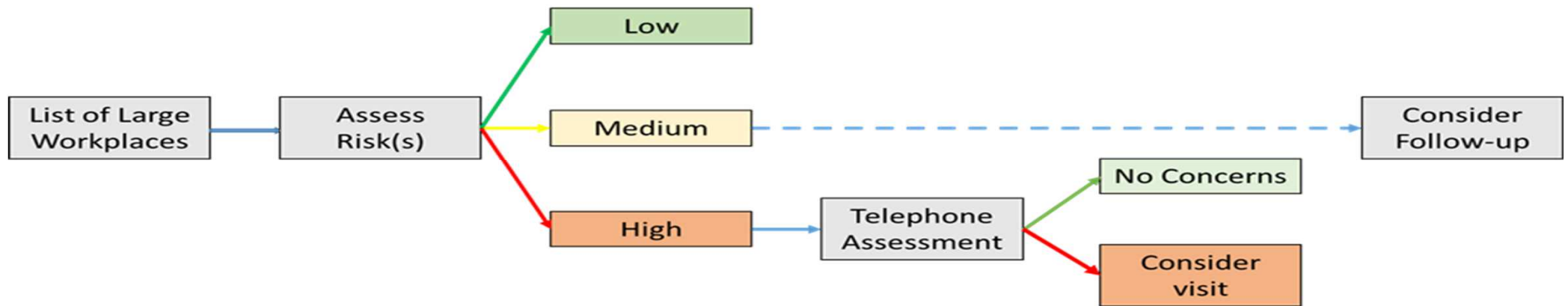
The third is to provide **information** to those entering or working at the premises about how to minimise the risk of exposure to coronavirus

Enforcing the new Regime

- SRS officers will seek to remedy any non-compliance by a graduated and proportional approach to enforcement. Advice, persuasion, but, when necessary, a Premises Improvement Notice can be issued.
- In premises where the risk cannot be easily mitigated, or there is persistent “poor” behaviour SRS officers can issue a Premises Closure Notice requiring the premises, or part of the premises, to be closed for up to 336 hours (14 days) at a time.
- SRS will respond to complaints and will visit premises where there is thought to be higher risk activities taking place.

Prevention - Higher Risk Activities?

- There is a risk of clusters of Covid 19 developing at large workplaces, due of the nature of work undertaken and difficulties in maintaining social distancing.



Nuisance and Community Issues

- Partnership with South Wales Police – Operation Toucan
- Noise related matters increasing through the spring and summer
- 10PM Pub closures and consequences

The scammers are never far away

- In times of adversity there emerge the good but also those who will exploit the misery of others



Hand sanitisers
required to be 60%
alcohol



48%



50%





Shared
Regulatory
Services

Gwasanaethau
Rheoliadol
a Rennir

Covid-19 Response Qtr 1

747

requests received
ing complaint or
advice on Covid-19
ated matters.



204

Visits made to businesses to check
compliance with regulations in respect of
social distancing and business closures.

18

Officers seconded to TTP in
Professional Lead and
Contact Tracer roles. Our
Communicable Disease
Team continued to provide
support to care homes and
deal with escalated
referrals

Test · Trace · Protect

110

Care settings that re
Infection Prevention
Control Assessment

89

Waning letters issued

31

Prohibition Notices issued
and 6 Fixed Penalty Notices

26

Incidents of new Co
cases in care home s
managed

1565

and Air complaints received. 420
e than the same period last year.



82

Service requests and
referrals received in
relation to Doorstep crime,
Scams and Safeguarding
issues.



159

Hotels, caravan sites and
overnight accommodation
contacted .

25

Profiteering incidents or
Covid-19 related scams
reported.

42

Permits granted
hotels, and overn
accommodation
house key workers
the homeless.



308

New food businesses contacted and given
advice on food hygiene and food
standards

[A](#)[B](#)[C](#)[D](#)[E](#)[F](#)[G](#)[H](#)[I](#)[J](#)[K](#)[L](#)[M](#)[N](#)[O](#)[P](#)[Q](#)[R](#)[S](#)[T](#)[U](#)[V](#)[W](#)[X](#)[Y](#)[Suspended sentence for Bridgend rogue trader](#)[Suspended jail term for rogue trader](#)[Improvement Notices Served](#)[Warning to consumers about online puppy scams](#)[Cockroach infestation found at City Road café and takeaway](#)

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- Working together to future proof the service to meet financial challenges and future demands.